# ReloVision

*Move Management Software*

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*ReloVision* is a new move management software solution that will transform the world of relocation executives and HR professionals. Designed specifically for employee relocation administrators, it blends the power of the Internet with the latest in information technology. The result is improved service, vastly improved communication and reduced costs of employee transfers.

*ReloVision* gives corporate relocation administrators direct, online access to the complete household moving process - from initial move notification right through to final claim settlement.

Corporations using *ReloVision* benefit in the following ways:

- **Online access** to individual shipment files, including the summary text and transcripts of all communications between your employee and your service providers. You are kept "in the loop" and are able to answer employee's questions with up to the minute status on shipment or claim progress.

- **Efficient communications.** You can communicate with your moving company online or via e-mail. This can streamline communications for move bookings, out of policy authorizations and general information exchange. You can even have direct web input to their shipment files.

- **Expert system.** Moving company "best practices" are hardwired into *ReloVision* software. This ensures consistent procedures and practices, scheduled follow-ups and better customer service, on every move.

- **"Autocomms"** can be programmed into *ReloVision* to trigger automatic advisory communications to HR/Purchasing departments.  You will be informed immediately and without fail of any changes in status according to your specification.  (E.g. delivery date changes, automobile shipments, late deliveries, etc.)

- **Reduced costs.**  *ReloVision* is an e-commerce solution for the relocation industry. Administration and communication costs are minimized through electronic links and shared data with your service providers.

- **Customized reporting – real time!**  *ReloVision* provides you with up to minute reports, e-mail, hardcopy, or online.  No more waiting for outdated "last quarter" reports. Moving companies who are *ReloVision* Enhanced Service Providers (ESP's) will cater to your specific information needs and provide custom reports whenever you need them.

- **Single point of contact.**  Direct, effective communication is fundamental to outstanding service.  A moving company's relocation coordinator has full and immediate access to every transferees electronic file.  Using *ReloVision*, they become the communication hub for all move related information.  As your key contact, they have instant answers – for you and your employees.

- **Dispute resolution.**  The detailed history of the moving lifecycle provides accurate information for problem solving. No more "he said-she said". ReloVision records the facts, as they occur, and offers full disclosure of incidents to authorized personnel.



*ReloVision* is "customer relationship software"; an expert system designed specifically to  enhance service levels in the moving industry. It will guarantee efficient communication, reduced costs and significantly improved service to your transferring employees.

## A digital nervous system for the relocation industry

*ReloVision* allows everyone involved in the transferee's moving process to record their interactions with the transferee on a single shared electronic file. Each customer "touch point" is documented and date-stamped. Every interaction and communication, whether in person, by phone, email or hardcopy, is stored on a central database. This allows quick, accurate, and economical sharing of information throughout the moving process.

Employees in different departments, or different countries, share complete file information. Additionally, authorized individuals in different companies, including the moving company, the van line and other service partners, have access to the system using the Internet. This ensures that everyone is kept fully informed at every step of the moving process. The result is significantly improved customer service levels.

**ReloVision does more than communicate – it shares information to improve service:**

*ReloVision* will:

- Track the progress of a move from first contact to claim settlement

- Communicate every detail of the move via Internet, fax, e-mail, and letter

- Follow-up, verify and confirm service details at every critical stage of the relocation

This program gives you information at your fingertips and the ability to communicate this information instantly, keeping you and your employees informed and ensuring that every step of the relocation process goes as planned.

*ReloVision 4.0* The ultimate electronic commerce solution for corporate relocation executives**.**

- Improved service
- Reduced costs
- Efficient communication

Let us open the door to the world of e-business for the relocation industry.

No printed piece can come close to answering all your questions about this feature rich software concept.  Only a boardroom demonstration will reveal the full benefits offered by *ReloVision*

Call now for complete details                                    **1-780-451-0123**